

# ALFAFA COMPUTER COMPANY LTD. FOUNDED MARCH 2006

outer Company Itd.

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#### Preamble

Information technology has become one of the work necessities in all fields associated with development, economics, education, industry....etc ... Furthermore, the trends of governments, particularly in the third world are towards electronic governments. From this point *ALFAFA COMPUTER COMPANY LTD*.., commenced its business to deal with the modern technical devices and various related accessories.

#### About us

Title: ALFAFA COMPUTER COMPANY LTD.

Registration No. CO/27283

Date of Registration: 16<sup>th</sup> of March 2006

Tax File: Kh M / 7181

Address: Sudan, Khartoum, Assayed Abdurrahman St, East of Gandul circus

Tel: (+249) 183-741818

Fax: (+249) 183-741820

P.O. Box No. 12820

Sales Mob. (+ 249) 915630210, 915630211, 920233303, 920233307, 0920233308

Service and Operation phone Nos: (+ 249) 920233310, 920233311, 0920233312

Website: www.alfafa-sdn.com

E-mail: info@alfafa-sdn.com



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#### **OBJECTIVES AND PHILOSOPHY OF ALFAFA**

- Supply and sale the latest computer systems and accessories.
- Construct and install LAN (Local Area Network) and WAN (Wide Area Network).
- Provide technical and maintenance advices in field of computer systems, networks, software and preparation of technical feasibility studies.
- Provide Analysis, design and information systems development.
- Train and upgrade staff and conclude technical studies, and feasibility studies to various bodies.

Our Commitments are composed of:

- Provision of Excellent Service
- Fulfillment of diverse customer requirements
- Maintaining consistent expert delivery service
- Dedication to the reseller and trailer channel
- Proactively managing partnership by anticipating changes and providing innovative, flexible and cost effective strategies
- Creating programs and services that address our partner's changing needs

Through commitment, ALFAFA has become the preferred reseller choice for IT sources and computer solutions in Khartoum state as well as other states.



#### WHAT DOES SUCCESS MEANS TO ALFAFA?

Avoiding the problems by challenging the conventional concept that says errors are part of normal business operations. Success only comes when we conform to the requirements of those whom we serve. We believe that strong partnership is the key to a successful venture.

To achieve success we are committed to:

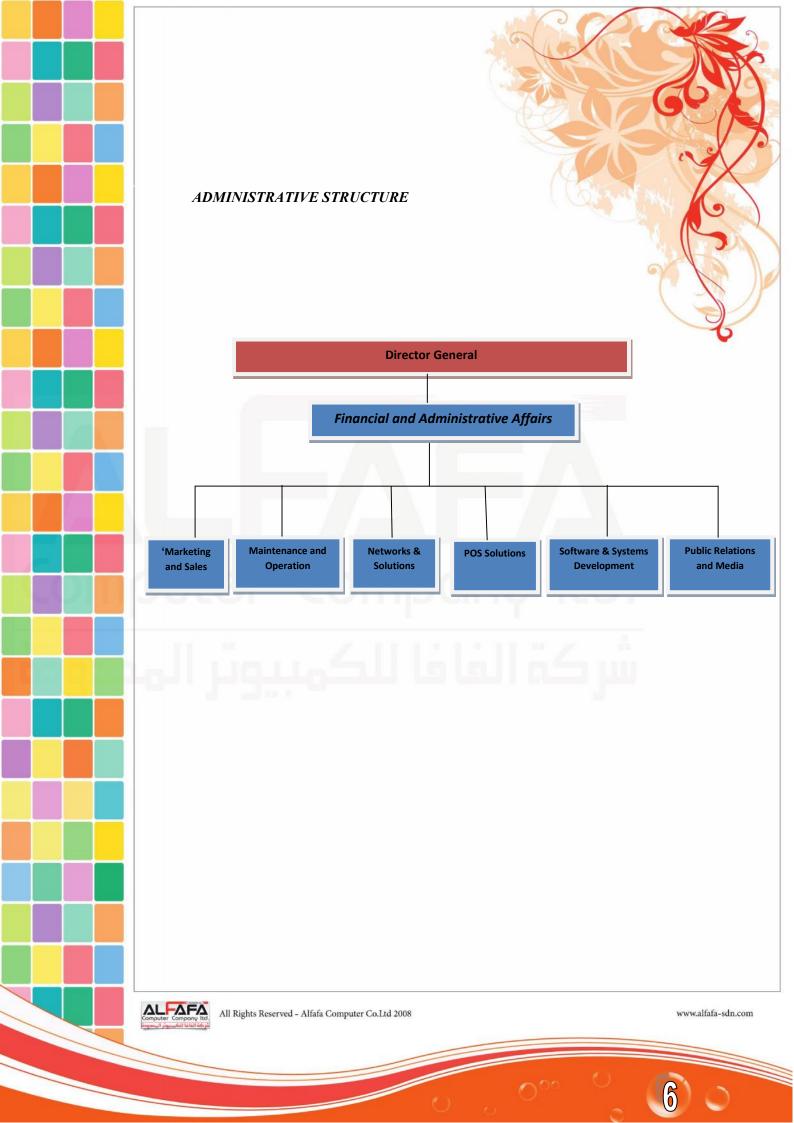
- Make every attempt to perform error free work and exert 100% of the time for everyone we serve.
- Fully understand the requirements as well as the processes needed to do the job right the first time.
- Render quality and dedicate our efforts to customer's satisfaction.

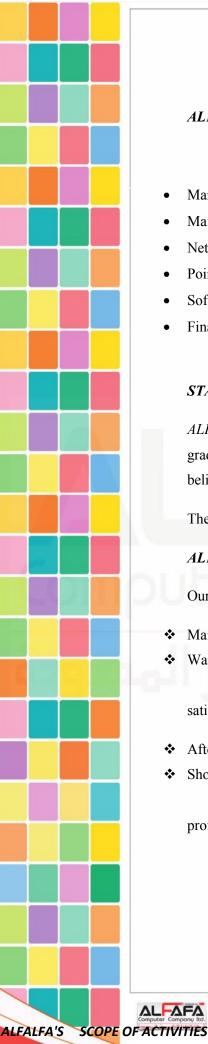
Success for ALFAFA and Partners:

- We, ALFAFA and our customers, view our relation as a business partnership, not simply as a buyer and customer. We consider ourselves two business firms dedicated towards reaching a common goal.
- We understand the meaning of delivering quality service and the processes required to make the partnership work efficiently.

We understand that the quality of our work and the response of our team directly impact the value of the relationship between ALFAFA and partners







#### ALFAFA'S DEPARTMENTS:

- Marketing and Sales
- Maintenance and Operation
- Network & Solutions
- Point Of Sales
- Software and System Development
- Financial and Administrative Affairs.

#### STAFF:

*ALFAFA* is accustomed to hiring highly efficient and dedicated employees who hold graduate and postgraduate degrees as well as experts and competent employees. They believe in our goals and work hard to achieve them.

The total number of our regular and irregular employees is 112, approximately.

#### ALFAFA's FACILITITES

Our facilities include the following:

- Main Office
- Warehouse

ALFAFA maintains warehouses with huge inventory lists and storage capacity to satisfy customer's requests.

- ✤ After Sale Services Centre
- ✤ Showrooms:

Our showrooms are economically furnished and equipped . They have been professionally prepared to display:

- Computers and Network / software
- Computer peripherals
- Points of sale
- CCTV and Security Systems
- Communication Systems

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#### ALFALFA'S SCOPE OF ACTIVITIES

#### First: Sales:

**ALFAF** owns the biggest showroom of computer sets in Sudan. The showroom consists of two large warehouses for wholesale, and for providing our distributors in different cities of Atbara, Madani, Kassala, Port-Sudan and al-Ubayd with computer systems and accessories. Volume of transactions between *ALFAF* and Imaret firms is gradually increasing.

ALFAFA provides all types of computer sets starting from SERVER to laptops and related accessories in addition to Workstation sets. Furthermore, ALFAFA provides accessories and spare parts and ink for different types of printers, and electronic and electric media.

#### Second: After Sale Services

ALFAF provides after sale services including, technical advice, delivery to Clint's location, installation, operation, guarantee, instruction of operation, maintaining the equipments, training, genuine spare parts and immediate maintenance. Furthermore, important clients obtain special offers from ALFAF including long period guarantee, service, periodic free maintenance, in addition to facilities of payment as per agreement

In addition to the above, we provide our client resellers and retailers with the following:

- Computer sets
- ✤ software
- Computer network & Solutions
- POS
- Communication systems
- security solutions



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#### ALFAFA PROVIDES HIGH QUALITY AND INTERNATIONAL BRANDS OF:

- SERVERS
- Computer sets,
- laptops,
- multipurpose Printers
- Photocopiers and Facsimile machines
- Scanners
- Point of Sales
- Tables for computer and chairs
- Accessories , more than 250 items
- Network equipments
- Experts in wireless networks
- Batteries and current organizers
- Camera and accessories
- Ink for photocopiers, printers and electronic media
- In addition to the above, we successfully run a Computer assembly line to meet the needs for locally assembled computer sets.



#### Third: Maintenance and Operation:

ALFAFA owns a special Department for maintenance and operation. Maintenance and Operation Department is supported by most recent equipments and competent engineers. They possess wide expertise in maintaining computer sets, printers, installation and maintenance of networks and equipments. Alfaf is always standing by to conclude periodic maintenance contracts. Consequently, ALAFA's engineers are prepared round the clock to receive reports and complaints. Consequently, they provide prompt remedies for all problems, in addition to weekly follow-up.

#### Fourth: Technical Advices

ALFAF renders technical advices in all technical fields, and prepares technical feasibility studies, designs network maps, gives integrated suggestions and offers solutions for all problems.

#### Fifth: Software

ALFALFA provides and supports a group of solutions needed by Market utilizing the latest technologies., concentrating on computer systems and software for various practical fields to fulfill the growing needs and requirements of technology Market

#### **1-System Development**

ALFAF has developed a group of systems. In this regard, it commits to develop groups of systems on request. Furthermore, ALFAFA adheres with the basic structures for designing and analyzing different systems.

ALFAFA's systems are distinguished with numerous advantages, including:

• Easily learned, and customer quickly becomes familiar with usage.



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- Advanced language of programmed.
- Mono and Multi usage
- Compatible with all common databases, namely Oracle, MS Access, MS- SQLSERVER, etc
- Compatible with Windows additions (NT-98, 2000-2—3 XP).
- Data can be inverted to Microsoft applications (Word Excel )
- Provide users with instructions in case of wrong or unauthorized operation .
- Have protection system of various levels, along with a system identifying the user's authority.
- Highly flexible, adaptable and extendable according to the client's requirement.
- Can be merged and integrated with each in favour of inclusive computerized projects.

#### 2- Technical Support

ALFAFA hires a highly competent team of technical support to provide continuous service, to correct defects and troubleshooting during system computerization process, either through phone calls or Alfafa's website.

In brief, our client's support team consists of system engineers, customer's engineers, Administrators and management personnel. Each is dedicated to ensuring service to our clients. We provide a single point of contact that will respond to any questions or issue that may rise during our partnership.

As an option, this team can be dedicated to client's site to maintain closer contact with those directly responsible for providing clients with service and support.

- 3- Management of Quality Systems
- 4- Advisory Services
- 5- Designing websites

For designing and setting up websites, Alfafa team depends on the following:

• Effective communications with agents in order to fulfill their requirements.



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- Production of innovated designing, adopting, in this regard the amazing advanced technology of websites designing, and focusing on presenting the suggested website in new vision and innovative ideas to suit activities of the website.
- Utilization of state of the art technology in design software and tools for setting up websites, putting into consideration all efficient factors (quick browsing, harmony of colours, flexibility...etc) that produce a well-organized website.

#### Sixth: Periodic Maintenance Program

Alfafa provides periodic maintenance program for computer sets, printers, batteries and other file as follows:

- Runs preventive maintenance once a month for the targeted equipments, including cleaning, adjustment and review of operation programs.
- Responds to requests of the concerned firm to repair damaged equipments in a period not exceeding 24 hours. In emergency cases, requests are met promptly around the clock.
- Provides technical advices pertaining to methods of maintaining safety and usage of equipments.
- Promptly provides necessary spare parts, installs and operates damaged equipments, as quickly as possible.



#### **Examples of Systems Implemented by ALFAFA:**

AlFAF implemented certain software projects in favour of a number of governmental bodies including:

1. Ministry of Humanitarian Affairs – Organizations Registration System.

2. Rozilla Trading- Accounting and Warehouse Operation System.

3. Kibaida International Schools - Accounting and School Administration System

4. Al-Zahara Quraanic Schools, in Kalakla Area, - School Administration System

5. Muhammad Ahmad Taha & Sons Co. Accounting, Warehouse and Sales Administration System.

6. Hali fax for Contracting and Constructions Co. – Accounting, Human Resources and Warehouse Administration System.

7. Al-Jawda Steel Factory- Warehouse and Human Resources Administration System, and Cheques Follow up System

8. Selmowit Trading and Pharmacology Establishment - Accounting, Warehouse and Sales Administration System.

9. Blue Computer Ltd... –Wadmadani- Accounting, Warehouse and Sales Administration System.

10. Police Hospital – Sales Administration System – Cheques Printing System

11. Al-Kalm Attayeb Schools – School Administration System.

12. University of Bahkturrida- Website

13. Zamzam Medical centre - Website



**Companies** 

In the Name of A link most Hereiful mast Gracious

SUDANESE SUGAR CO. LTD.

نركة السكر السودانية

18/7/2006

#### TO WHOM IT MAY CONCERN

This is to certify that SUDANESE SUGAR CO. *Ltd.*, has dealt with ALFAFA COMPUTER COMPANY *Ltd.*, as regards to purchases of computer sets and accessories, and ALFAFA proved competence and experience in its field.

Given in testimony of the above.

Salah Muhammad Umar

For Director General

P.O. Box 511, Khartoum, Sudan, Tel: 83778271, Fax: 8277271, Cable: (SUKROBAT)

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In the Name of A link most Hereifu ( mast Gracious

شركة الغاراكيم للمناعات الدوائية المحدودة

ALFARACHEM Pharmaceutical Industries Co. Ltd.

#### To Whom it May Concern

This is to certify that Alfafa Computer Company ltd., has been supplying ALFARACHEM Pharmaceutical Industries Co. Ltd. with Computer sets and accessories, executing software, network and periodic maintenance. Throughout this period, ALFAFA has conducted excellent performance, full

cooperation with employees training on software launched by ALFAFA. Moreover, ALFAFA has been providing us with technical advisory.

Given in testimony of the above to AFAFA upon their own request

Ihab Khalid Abbas [ Signaure] Director of Information Technology

Tel: 2491383675929 / 689039/ 589036 FAX: 249183575928/83575932 AMARAT ST. No.(27), Khartoum, Sudan info@alfarachem.com E-mail: alfarachem@hotmail.com

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BAB AL-MANDAB EXCHANGE COLID

Date: 4/2/2008 Ref. BAME co/110/GM

#### CERTIFICATE OF NOTIFICATION

This is to certify that Alfafa Computer Company ltd., is our supplier of computer sets, printers and batteries.

We, hereby confirm the excellent cooperation extended by Alfafa, and their high competence in delivering services.

Given in testimony of the above.

Director General [Signature]

Seal of Bab AL-Mandab Exchange CO.LTD

Ekartown , Abs Abnonem Mohd Str – Tel : 02249 -1-83-768270-83-768270 – Fax: 83-766088 – P.O. Box : 11438 – ZiPCode: 1111 website: <u>www.babalmandabex</u>.com e-mail: inf@labbabamandabec.com

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#### In the Name of Allah most Merciful most Gracious

RANHILL - PETRONEEDS JOINT VENTURE

Date: 12/07/2006

This is to certify that ALFAFA Computer Company Ltd., has been providing RANHILL – PETRONEEDS International Company for Oil Services, with all computer accessories, stationeries, inks, as well as all necessities. Alfalfa's dealing with our requests is distinguished by refined practice and excellent services.

Given in testimony of the above.

Hasan Muhanna Muhammad [Signature] Purchase Department

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In the Name of Allah most Hereiful mat Gracious

ZAIN

Date: 4/2/2008

#### To Whom It May Concern

We hereby confirm that ALFAFA Computer Company Ltd., based in Khartoum-Sudan is one of our suppliers for IT supply and they were always reliable.

Thanks Kind Regards

[Signature] Essam Eldin Eltahir

#### Procurement Manager

الثركة المودانية للهاتف المبار (زين) إدارة المثنويات والمغازن التاريخ\_\_\_\_\_\_

ZAIN Anab Co. for u ve Stock Development Building, Mogran – ALGHABA ST. P.O.B or. 13555 Khart own – Sudan T.+2.49 91 2000500 F: +249 91 2000501-249 153 790590 E: info@d. zain.com www.zain.com



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In the Name of Allah most Merciful mast Gracious

The Republic of Sudan Ministry of Humanitarian Affairs Office of the Undersecretary Minister of Humanitarian Affairs

Date: 4/2/2008

#### To Whom It May Concern

This is to certify that ALFAFA Computer Company Ltd., is one of the main firms which supply Ministry of Humanitarian Affairs with computer sets and accessories according to quality specifications. AlFAFA's handling to our requests is constantly outstanding.

Given in testimony of the above.

Mutasim Hasan [Signature] Undersecretary Minister of Humanitarian Affairs

Seal of Ministry of Humanitarian Affairs

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له داد المحمد of Allah mart Hereiful mat Gracious المنيئة مياد ولايق الخرطوم KHARTOUM STATE WATER CORPORATION

Computer Department at Khartoum State Water Corporation hereby certifies that ALFAFA Computer Company Ltd., has been providing the Corporation with computer network installation services, as well as providing various sets and equipments of network. Furthermore, ALFAFA had provided the Corporation with server Sets, along with workstation sets related to the following projects:

- PrePaid
- GIS
- Billing System

Moreover, ALFAFA installed the network related to these projects and ALFAFA's Engineers follow up, supervise and maintain the said network.

ALFAFA performance remains excellent and we confirm its accuracy, competence and prompt response.

Hatium Zainulabdeen Ilyas [ Signature] Director of Computer Department

Seal of Khartoum State Water Corporation, Computer Department Headquarter

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#### In the Name of A lak most Hereiful mast Gracious

كلية البيان للطوم والتكتولوجيا BAYAN COLLEGE FOE SCIENCE & TECHNOLOGY

This is to certify that Alfafa Computer Company ltd., has been in charge of supplying **BAYAN COLLEGE FOE SCIENCE & TECHNOLOGY** with

Computer sets, printers, as well as network equipments and accessories since 2006. Alfafa is distinguished by high competence, full commitment to contracts and quick response to our orders.

Computer Centre Management [ Signature] Official Seal of Bayan College

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In the Name of Allah most Merciful mast Gracious

SUDANESE ISLAMIC BANK KHARTOUM SUDAN P. O. BOX 6224 PEOPLES ASSEMBLY HALL KHARTOUM STR SWIFT; SIEBSDKH اليتك الإمىلامي السوداني

Date: 5 February 2008

#### CERTIFICATE

This is to certify that ALFALA COMPUTER COMPANY *Ltd.*, has been providing The SUDANESE ISLAMIC BANK (Engineering Department) with computer sets, printers & accessories, network installation services, ATMaccessories and protection software.

ALFAFA proved competence and experience in its field.

Given in testimony of the above.

[ Signature] The SUDANE SE ISL AMIC BANK Headquarter Seal of the Sudanese Islamic Bank

TEL: 781566-776993, FAX: 774551 - 777403, TELEX: 22733 - 22003 - 22043 MAKKAH



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in the Name of Allek most Norciful most Gracious مصرف الانخار والتتمنية الاجتماعية

Saving & Social Development Bank

Head Office

#### CERTIFICATE

Saving & Social Development Bank, Computer Department, certifies that Alfafa Computer Company 1td., has supplied this bank with Computer sets, inks and other accessories, and executed network for satellite based communications between our different branches.

ALFAFA proved high proficiency and full adherence to specifications.

Given in testimony of the above.

Ahmad Ibrahim Ahmad [Signature] Director of Computer Department

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البنك الإسلامي السوداني عضو صندوق ضمان الودائع المصرفية المركز الرئيسي - الخرطوم شارع الجامعة

الرقم : .....

SUDANESE ISLAMIC BANK Member of Bank Deposits Guarantee Fund

Head office: khartoum - University Street

#### بسم الله الرحمن الرحيم

التاريخ : .....

#### **To Whom It May Concern**

We are Sudanese Islamic Bank certifies that ALFAFA Computer Company, they deliver all the following:-

- 1. Computers, printers and all accessories.
- 2. Photocopier with all accessories.
- 3. Installation and maintenance for all the security (cameras, DVR).
- 4. Data center installation and driving.
- 5. Maintenance for all computer systems, printers and monitors.
- 6. Full accessories for the ATM.
- 7. Electricity control and Stabilizer and UPS (Uninterruptable Power

Supply).



Ahmed Hassan Fagiry

**IT Manager** 

تلفون: ۸۳۷۷۷٤۰۳ - ۸۳۷۷۷٤۰۹ - ۸۳۷۷۷۲۱۰ هاکس: ۲۰۹۱ م. ۸۳۷۷۷٤۰۳ م. ۲۱۲۴ م. ۲۱۲۴ Tel: 83785083 - 83780755 - 83777610 Fax: 83774551 - 83777403 P.O.Box:6224 Web site :www.sib-sd.com E-mail:info@sib-sd.com

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(شركة عامة محدودة) وعضو صندوق ضمان الودائ مسجلة بموجب قانون الشركات لسنة ١٩٢٥م رأس المال الإسمي: ٢٠٠,٠٠٠, حميه رأس المال المدفوع: ١٥٠,٠٠٠, ١٥٠ جنيه

\_\_\_\_\_

BANQUE SOUDANO FRANCAISE SUDANESE FRENCH BANK (PUblic Limited Undertaking)

Registered according to the Companies Act 1925

Nominal Capital SDG 300.000.000

Paid up Capital SDG 150.000.000

Date: 18/09/2014

#### To Whom It May Concern

Sudanese French Bank is certify that ALFAFA Computer Co. LTD was supplied and provided computers, printers, network solutions and accessories to the bank and has been a good deal with them.

This certificate has been issued upon the request of the company without any responsibility on our part.

#### **Administration Department**

18.9.2014



Head Quarter Kasr Avenue - Khartoum Telephone: 771831 - 771730 - 776542 - 774285 - Cable SFBANK Fax: 771740 - 790391 - 774832 Telex: 22026 - 22204 - 22183 - SFB - SD - P.O Box: 2775 - Khart. Sudan E-mail.info@sfbank.net/sfbank@sudanet.net Swift. SUFRSDKH اللركز الرئيسي: شارع القصر – الخرطوم هاتف: ۷۷۱۸۳۱ – ۷۷۱۹۲۲ – ۷۷۱۹۶۷ مرقباً سفيتك فاكس: ۷۷۱۷۴ – ۷۹۰۳۹۱ – ۷۷۱۸۲۲ تلكس: ۲۲۰۴۹ – ۲۲۱۸۴ – ۲۲۱۸۲ – سيفا ص.ب: ۲۷۷۹ الخرطوم السودان البريد الإنسروني: ۲۲۲۴ – ۲۲۱۸۴ – سيفا ص.ب: ۲۷۷۹ البريد الإنسروني: SUFRSDKH (Subanc.net/sfbank) عنوان السويفت: SUFRSDKH

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Date: 10/09/2014

Moutasim Hassan Ziada

#### Whom It May Concern

Workers' national bank is certify that ALFAFA computer CO.LTD was supplied and provided computers, printers and accessories to the bank and has been a good deal with them.

This certificate at the request of the company without any responsibility on the Bank or one of its employees.

Least

Magdi Mohamed Hamed

بنك العمال الوطني

شركة مساهمة عامة محدودة

(عضو صندوق ضمان الودائع المصرفية)

FOR/WORKERS NATIONAL BANK

1 0 SEP 2014



تلقون: ۱۹۹۴/۲۷۷۱۲۰۰ / فلکس: ۲۲۷۷۱۲۶۷ / من.ب: ۲۹۹۹ الغرطوم / تلکس: WONB-SD ۲۲۰۹۷ / من.ب: ۲۹۹۹ الغرطوم / تلکس: ۲۹ Tel: 83771944 - 83783218 / Fax: 83776347 / P.O.Box: 2589 Khartoum / Telex: 23097 WONB-SD E-mail: workersbank@maktoob.com



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بسم الله الرحمي الرحم بنك السودان المركزي قطاع الإدارة والخدمات **CENTRAL BANK OF SUDAN** الإدارة العامة للحسابات Management & Services Sector المرمرة والشؤون المالية G. Accounts & Financial السلام عليكم ورحمة الله وبركاته ... الموضوع/ تأهيل في مجال توريد أجهزة تقنية المعلومات المارة إلى قرار لجنة تأهيل الموردين في المجال المشار اليه اعلام، يسرنا ان نغيدكم ان الركتكم من ضمن الشركات المؤهلة للتعامل مع بنك السودان المركزي. ولكم فائق الشكر والكلدير .... عبد الرحيم خليل احمد محمد ادم عجبنا ع/ بنك السودان المركزي إدارة الشؤون المالية قسم المشتريات أن ٢٠ من البعك الموكزة الرائدة على المسترى الاقليمي والدولي في الحفاظ على الاستدار النقدي والمالي All Rights Reserved - Alfafa Computer Co.Ltd 2008 www.alfafa-sdn.com



#### شهادة لن يعمهم الامر

بهذا يشهد بنك ام درمان الوطنى بأن شركة الفافا للكمبيوتر والتي تعمل في مجال توريد اجهزة وانظمة الحاسوب ، قد قامت بتنفيذ عدة مشاريع للبنك في مجال اجهزة وانظمة الحاسوب وذلك وفق المواصفات والكفاءة المطلوبة .

حررت لهم هذه الشهادة بناء على طلبهم دون ادنى مسئوليةعلى البنك تجاه حقوق الغير.

ادارة التنمية البشرية والخدمات



Tel: 0183 770400 - P.O. Box: 11522- Fax: 0183 777152 - Khartoum Kasr Street www. onb.com.sd - Email: info@onb.com.sd



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جمهورية السودان رئاسة الجمهورية الجهاز القومي للإستثمار



### شهادة إعتماد

بهذا يشهد الجهاز القومي للإستثمار بأن :

شركة الفافا للكمبيوتر المحدودة

قد تم اعتماده بعد إستيفاء المتطلبات الفنية ليكون مؤهلا لأداء أعمال و/ أو خدمات في مجال الإستثمار الآتي: تقليفة معلوم

وذلك حسب قانون الإستثمار لعام ٢٠١٣ م واللوائح المنظمة له . تسري هذه الشهادة للعام المالي ٢٠١٥ والعام المالي ٢٠١٦ م

وهدذا منا للإعتماد

السفير (احمد محجوب شاور

الأمين العام

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